



Antac
support services

Antac Support Services Facilities Provider

Providing Quality Services, Safely



Antac is an independent services provider that was established in 2001.

Over the last 20 years, our business has continued to grow and today we provide a variety of services throughout the UK including:

- Building Services
- Mechanical & Electrical Works
- MOD Maintenance & Projects
- Window, Gutter & High Level Cleaning
- Commercial Cleaning – Thames Valley
- Specialist Cleaning, London & the South East

Antac has established an enviable reputation of delivering quality services, value for money and customer care which is demonstrated through our long-term relationships and exceptional business retention. Our ethos “**Providing Quality Services, Safely**” is at the core of everything we do, making us a service provider that our clients can trust.

Stephen Burton, Managing Director set up Antac as he identified a need in the market for well managed services that could be relied upon and go beyond customer expectations. Our skills have been accumulated over the years from both small and large contracts over a wide variety of environments including hospitals, shopping centres, offices, airports, and government buildings.

Nationally, we employ over 400 people, who are our most important asset, and their personal Health & Safety is of paramount importance. With this at the core of everything we do, all our operatives receive a rigorous training programme including company induction, familiarisation of risk assessment and method statements, COSHH and working at heights.

Table of Contents

04 Our Services

Antac offer a comprehensive range of services including building and maintenance services, mechanical, electrical and heating, ventilation, air conditioning (HVAC) services, commercial office cleaning, window cleaning and cable management services.

06 Vision, Mission & Values

At the heart of the company lie our values, they drive us, guide our decisions and they are fundamental to the way we work.

08 Health & Safety

Health and Safety is always at the forefront of our priorities. Antac prides itself on providing training and staff development that are required to ensure wellbeing in the workplace.

10 Quality

Antac are certificated with ISO 9001:2015, 14001:2015 and 45001:2018.

12 Training

We strongly believe that the investment in our employees training and development is fundamental to ensuring a successful and a consistent level of service is delivered.

13 Our Team

Antac have built lasting customer relationships through the delivery of prompt management response.

14 Environmental CSR

Antac have ISO 14001 accreditation, we like to go the extra mile when it comes to protecting the environment. All Staff, Managers and Directors have ongoing Environmental Awareness/Training.

15 Corporate and Social Responsibility

Everything we do supports our ethical, sustainable and socially responsible way of working.

16 Accreditations & Certifications

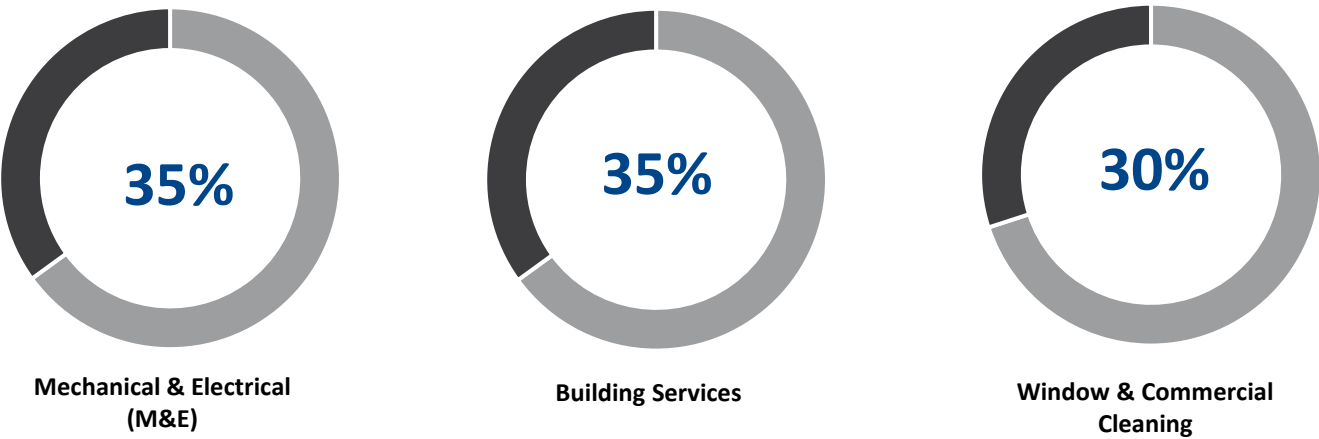
Our accreditations give Antac’s customers confidence in its health and safety procedures and methods of operation which have been vetted against strict criteria.

Our Services

Antac Support Services provide premium support services to meet the varying challenges of our clients’ needs. Our full range of services and customer care programmes are designed to provide a safe, pleasant and efficient working environment for our clients and their staff. Our business has been built on an ethos of customer satisfaction with the aim of being the preferred choice within the industry.

Antac offer a comprehensive range of services including building and maintenance services, mechanical, electrical and heating, ventilation, air conditioning (HVAC) services, commercial office cleaning, window cleaning and cable management services through professionally qualified and experienced staff. We are totally committed to on-going training and investment in our workforce as we understand that they are at the forefront of everything that we do.

OUR DIVISIONS



- Our main sectors:**
- Government (MoD, MoJ, Prisons)
 - Commercial
 - Healthcare & Education



CASE STUDY

Building Services

The works comprised of the refurbishment of 70 Shower Utility rooms within multiple Accommodation Blocks at RAF Northolt.

- The project consisted of:
- Removal of the existing showers
 - Replacement of the timber frame
 - Replace water damaged plasterboards and timber frames (where required)
 - Alterations to existing mechanical services (i.e new valves, pipework to accommodate new shower units)
 - Hack off existing tiles and Whiterock by approved in house installers
 - Replace Altro flooring - capped and coved
 - Minor internal redecoration works around building

The works were successfully carried out on time and on budget by in house direct labour to a Master Programme of 20 weeks.

VIDEO OF BATHROOM RENOVATIONS



“
Antac are fast, efficient, friendly and competent who have provided us with a service since 2015. They take care of every element of both hard and soft services on our contact. They are the most phenomenal contractor in terms of response times and rectifying critical issues.

ANOTHER CLIENT
QUOTE

Vision, Mission & Values

At the heart of the company lie our values, they drive us, guide our decisions and they're fundamental to the way we work.

Our collaborative and respectful approach drives our customer focused agenda and our people tackle each working day with an innovative, agile and inspiring outlook, whilst all the time remaining responsible for successful project delivery.

Working together to make a difference is more than just our vision and we truly believe that we have the right mix of skills, expertise and confidence to make that happen and deliver our mission, **Antac: a leading provider of integrated services and project delivery specialists.**

COLLABORATIVE
RESPECTFUL
INNOVATIVE
AGILE
INSPIRING
RESPONSIBLE

CASE STUDY

Window Cleaning

UCLH Estate

Antac has provided window and cladding cleaning for the following UCLH Hospitals for over two years:

- University College Hospital
- Macmillan Cancer Centre
- The Royal National Throat, Nose and Ear Hospital
- National Hospital for Neurology and Neurosurgery

In addition there are a further eight buildings providing offices and other support services, which are looked after by Antac.

The Solution

The University Hospital site has 2x fulltime static window cleaners. Most cleaning is done via cradle, however a spider lift is needed for the internal reception atrium. A mobile scissor lift is needed for access to the ground floor canopies which extends around the perimeter of the building. Antac's in house abseilers are used to clean a number of areas which are inaccessible by the building cradle. The frequency is typically 3 monthly, but the resident team is able to flex the schedule around the seasonal needs of the building.

External cladding is thoroughly cleaned annually. There are an additional two fulltime mobile cleaners who spend approximately 80% of their time looking after the other UCLH buildings. All other buildings are cleaned on a 3 monthly window schedule.

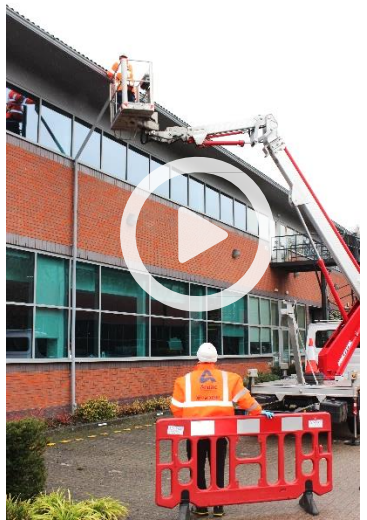
Infection Control

As would be expected when working in a hospital environment there is a particular care taken when cleaning internal window in Infection Control Wards. This requires specific permission before work commences and all of the cleaning equipment has to be thoroughly disinfected after cleaning in this area.

Project Key Facts:

- Staff dedicated to the contract
- Both static and mobile approach deployed
- Range of access methods used including; reach and wash, cradles and abseiling
- Infection control procedures

VIDEO OF COMMERCIAL WINDOW CLEANING



“

Antac are passionate about providing quality support services to meet the bespoke requirements of our clients.

MANAGING DIRECTOR
QUOTE



Health & Safety

Antac is committed to the provision of a safe and healthy working environment where everyone is valued, treated with respect and consulted on health & safety issues.

We regard our employees and anyone involved with our operations as our highest priority and we strive to prevent harm or ill-health to them. We operate to best practice guidelines as recommended by the HSE. Our employees are trained to ensure they are competent in their duties and can implement safe working procedures.

Our Health and Safety policy underpin the working practices we implement on our contracts. Antac have a Health & Safety Compliance Manager who has a vast experience overseeing large contracts and our Project Managers have undertaken “IOSH Managing Safely” courses.

We integrate with our clients’ policies and procedures to achieve a comprehensive health and safety regime for each site and the contract as a whole.

We implement safe systems of work which will be based around the following: -

- A proactive approach to health and safety.
- Full compliance with relevant health and safety legislation.
- Risk management – anticipation, prevention, control.
- COSHH.
- Regular health and safety audits.
- Emphasis on continuous improvement.



Lightfoots SOLICITORS

“

I would just like to say a very big thank you to Steve & the team that have just carried out the High level clean here in Harlow.

The client is very impressed by the way the team conducted themselves and for the high quality of the cleaning that has taken place. Everything has been left tidy and we have a satisfied client.

Once again Thank you.

ANOTHER CLIENT QUOTE

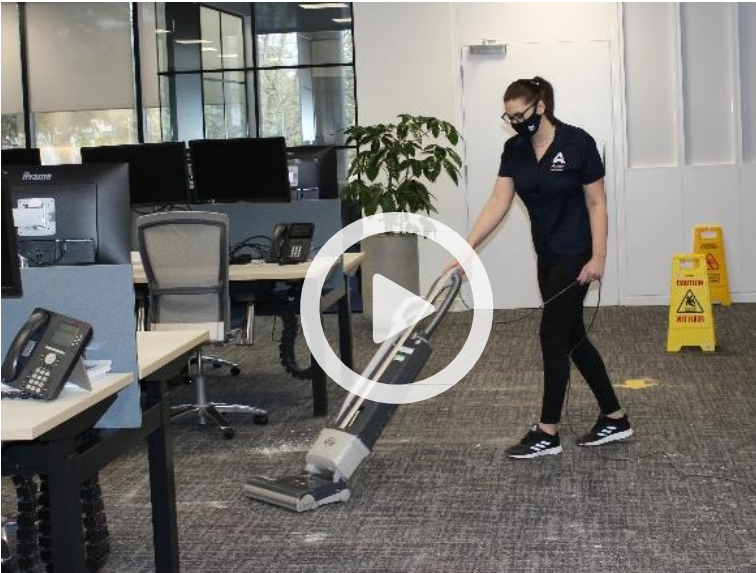
CASE STUDY

Commercial Cleaning

In 2020 Antac won a new cleaning contract for a company in Thame, we were invited to take part in the tender process following a referral.

Due to the pandemic the new enhanced cleaning regime was set up, concentrating on touch points, regularly used areas and general office areas. Following a successful implementation period, Antac were asked to provide cleaning services to another local office. Our mobile team have also provided holiday cover for 2 sites in the Thames Valley area, which have now been added to the cleaning contract.

VIDEO OF COMMERCIAL CLEANING

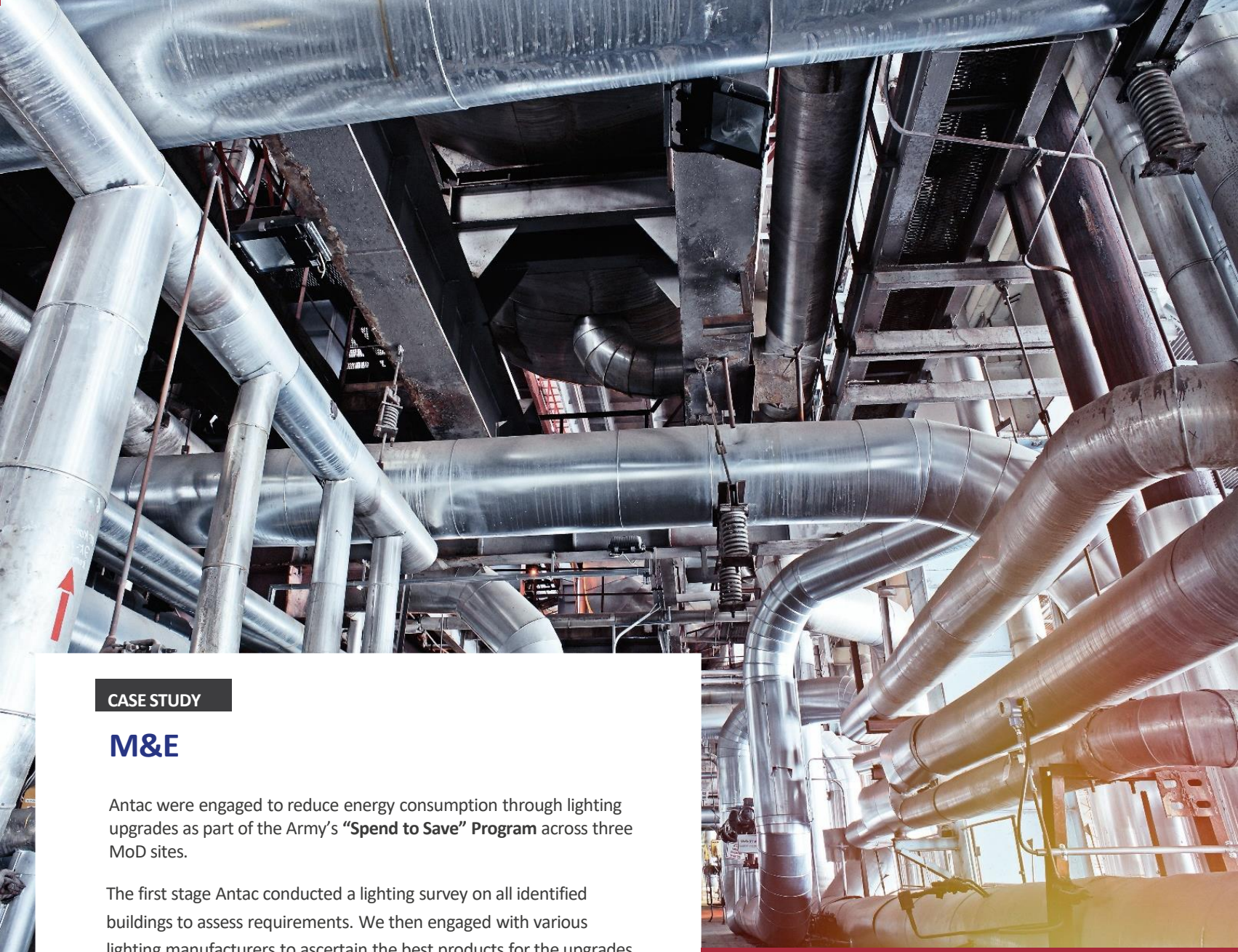


Quality

Antac have developed unique position within the industry of delivering exceptional services, we specialise in solutions to assist clients. The processes and systems that we have developed are proven and robust and deliver results. Our complete focus is to ensure that our clients are satisfied.

Antac are certificated with *ISO 9001, 14001 and 45001*. We have a well-developed Integrated Quality Management System; environmental management system and importantly an effective health and safety management system. All Antac Directors, Managers and employees have adopted these policies and practices to their everyday work routines to improve our quality and service to our customers.

Antac has an invested interest in making sure that our clients are satisfied, therefore our clients are treated with the highest levels of enthusiasm, innovation, commitment and energy to make our partnership an outstanding success.



CASE STUDY

M&E

Antac were engaged to reduce energy consumption through lighting upgrades as part of the Army’s **“Spend to Save” Program** across three MoD sites.

The first stage Antac conducted a lighting survey on all identified buildings to assess requirements. We then engaged with various lighting manufacturers to ascertain the best products for the upgrades that offered the best energy efficiency and would also pay back their cost within five years.

The products used were Lumineux LED light fittings. In total 688 old & inefficient fittings were replaced with new energy saving equivalents. The buildings selected for the upgrades were a combination of office areas & Single Living Accommodation blocks. All buildings were in use and occupied throughout the duration of the project, therefore the works had to be considerate to the building occupants at all times. On completion of the initial project, Antac were successful in Phase 2 at Middle Wallop, completed in August 2020.

Phase 3 Antac completed the works at RAF High Wycombe and RAF Northolt in December 2020.



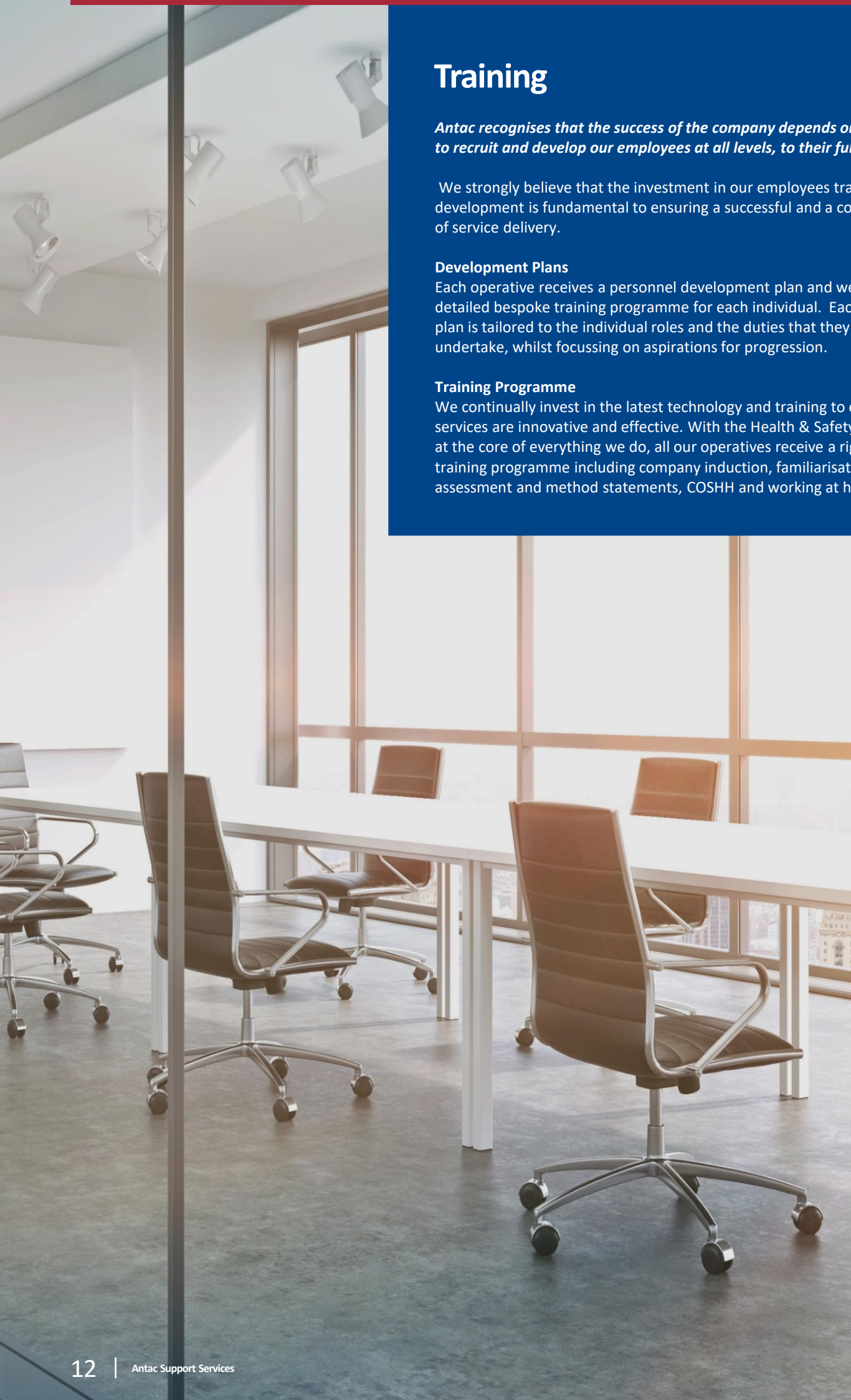
VIDEO OF ROOF REFURBISHMENT

“

When the contract with Antac was originally agreed they came in and hit the ground running.

I can honestly say every member of our staff, in all 3 buildings, rate Antac to the highest level. The engineers are efficient, always have ID, show up to site neat, tidy and well presented, they communicate well and completely understand our needs and wants.

ANOTHER CLIENT QUOTE



Training

Antac recognises that the success of the company depends on the ability to recruit and develop our employees at all levels, to their full potential.

We strongly believe that the investment in our employees training and development is fundamental to ensuring a successful and a consistent level of service delivery.

Development Plans

Each operative receives a personnel development plan and we develop a detailed bespoke training programme for each individual. Each training plan is tailored to the individual roles and the duties that they have to undertake, whilst focussing on aspirations for progression.

Training Programme

We continually invest in the latest technology and training to ensure our services are innovative and effective. With the Health & Safety of our staff at the core of everything we do, all our operatives receive a rigorous training programme including company induction, familiarisation of risk assessment and method statements, COSHH and working at heights.

Antac celebrated it's 20-year anniversary in April 2021



Our Team

Over the last 20 years, our business has continued to grow and today we provide a variety of services throughout the UK.

Antac have built lasting customer relationships through the delivery of prompt response, honesty and reliability from our management team. We continuously strive for improvement, which we believe puts us in an excellent position to be the supplier of choice.

“

I have worked for Antac for 15 years and watched it grow to the very successful company it is now. I enjoy every minute of working here and the challenges that it brings.

Great company to work for that cares about their staff.

EMPLOYEE QUOTE



Stephen Burton
Managing Director



Shezan Vayani
Finance Director



Anthony Hutchins
Commercial Director



Martin Walpole
Operational Director
(South)



Paul Marshall
Operational Director
(North)



Environmental CSR

Our Environmental Policy & ISO accreditation is supported but our Environmental Management System (EMS) and out of this comes our Environmental Action Plan. Our EMS is overseen by our Health, Safety & Environmental Manager who is supported by a team of Ambassadors from each office/ division of the company.

Our Vehicles

- We replace our fleet of commercial vehicles on a rolling program every 3 years. They are fitted out with the latest safety equipment and have a tracking device which helps monitor driver behaviour in terms of speeding, harsh braking and steering.
- All vans are installed with speed limiters which save fuel.
- Our fleet of vans are equipped with SCR technology that require AdBlue to be added to their systems in order to reduce Nitrogen oxides' (NOx) emissions, a major source of atmospheric pollution.
- Increasing the use of hybrid and electric vehicles in our fleet

We ensure that:

- Waste Recycling / Paper Reduction / Zero to Landfill. Antac actively recycle, reuse and reduce paper consumption within the company at each of their sites including paper, cardboard, plastics and packaging.
- Battery recycling at all offices.
- Antac have WEEE contractors for all electrical waste.
- Energy savings via smart electric meters installed in all our office/depot locations, all data is recorded.
- Use of light sensors, LED Lights & lights off policy.
- Printer toners are recycled.
- Eco Bricks to reduce plastic waste.
- Reducing the amount of chemicals that we use to perform our cleaning duties.
- Water conservation awareness.
- Increased use of conference calls and internet meeting platforms to save time & fuel.
- Can Recycling Scheme (Paint cans).

Corporate and Social Responsibility

Antac actively encourage young people and long-term unemployed people to join our company. Antac employ many young persons as 'Trainees' nationwide such as apprentices within Building Services division.



This year Antac have nominated SSAFA (Soldiers, Sailors, Airmen and Families Association) as a charity for fundraising.



We will also be supporting local charities and events throughout the year such as; P3 Charity, Food Banks, Men In Need Together (MINT).



In 2019 Antac signed up to the Armed Forces Covenant, which is a promise by the nation ensuring that those who serve or who have served in the armed forces, and their families, are treated fairly. Antac employ many ex-Army personnel and look forward to ongoing support the Armed Forces in the future.

SOME OF OUR ACTIVITIES

- In December 2020 Stephen Burton, Managing Director was approached by Amey Defence Services about supporting an Open University disabled veteran. The presentation showed the challenges disabled veterans have after recuperating from their injuries, learning to live with their disability and essentially needing to study to gain new skills to find alternative work opportunities. Stephen was genuinely moved by the work that Open University has done to enable disabled veterans retrain and agreed to sponsor a placement at Open University, starting September 2021.

Proud to support The Open University's

DISABLED VETERANS' SCHOLARSHIPS FUND



- Antac were approached to help with a volunteer day; The project brief 'a retired RAF Veteran was in need of help as he was not able to cope with the overgrowth and brambles in his back garden meaning he was trapped in his house'. Antac mobilised with a large team to lay a patio, provide new outside water point for hose and sprinkler, two raised flower beds, a security light, and a new lean-to shelter with power point for mobility scooter. The finished lawn was laid with turf and new garden furniture was purchased comprising of table, chair and settee.



521

HAPPY
CUSTOMERS

2

MILLION
WINDOWS
CLEANED

120

MILES OF
CABLES
INSTALLED

64

OFFICE
REFURBISHMENTS
COMPLETED

Accreditations & Certifications

Our accreditations give Antac's customers confidence in its health and safety procedures and methods of operation which have been vetted against strict criteria.

Antac have received the following certifications & accreditations:



Antac

support services

Head Office

0870 600 8686
enquiries@antac.co.uk
antac.co.uk

Unit 1, Lisle Rd
Hughenden Ave,
High Wycombe,
HP13 5SQ

