



Antac
support services



Antac Support Services Case Study

Roof Replacements

Introduction

Since January 2022, Antac has worked in partnership with Vivo Defence to deliver high-quality void, planned, and responsive maintenance services across the Ministry of Defence (MoD) estate at Larkhill. Covering a portfolio of over 10,000 homes, our team prepares vacant properties for service families and delivers around 6,000 planned and 4,000 reactive jobs monthly, supported by 150 skilled engineers.

Our approach balances efficiency with a personal touch. More than 85% of works are delivered in-house, with vetted subcontractors supporting during peak demand. From same-day response times to drone-enabled roof inspections, we prioritise smart, proactive solutions that reduce long-term costs and disruption. Operatives work to detailed checklists and aim for first-time fixes using high-quality materials. Customer satisfaction is a central focus, tracked through real-time feedback and underpinned by our proprietary CARES programme.

Customer satisfaction is a central focus, tracked through real-time feedback and underpinned by our proprietary CARES programme. Our engineers have received Vivo's monthly service award in 10 of the last 12 months. We deliver value through efficient scheduling, reliable local supply chains, and a versatile multi-trade workforce. By combining technical excellence, responsive service, & a proactive mindset, Antac continues to enhance living conditions for military families while upholding the operational integrity of a secure and complex estate.



PROJECT OVERVIEW

Re-Roofing of 12 Properties

Antac's MoD Housing project team successfully undertook the replacement of 12 MoD Housing roofs at the Tidworth Camp. The project was executed efficiently where we managed daily operations, demonstrating our capability to oversee a multiple phased project in housing/domestic environment.

Re-Roofing of 12 Properties

- Removal in situ roof tiles
- Strip back felt and batten
- Remove existing guttering, fascia & soffit boards
- Undertake repairs to roof structure
- Install insulation to loft space
- Re-felt and batten roof
- Re-tile roof with slate
- Install leadworks to roof
- Supply and fit new PVC fascia and soffit boards
- Supply and fit new Deepflow guttering & downpipes
- Maintain full property usage throughout works

£125k
Project Value



PROJECT CHALLENGES

- **Access and Safety Considerations:** Due to the building's height and location, access to the windows and external surfaces was facilitated using independent scaffolding requiring temporary works management.
- **Operational Constraints:** Working in occupied properties presents issues so stakeholder engagement was essential. Clear communication between all parties assisted in a problem free outcome.
- Successful replacement of roof within the agreed timescale and budget.
- Compliance with health and safety regulations, including asbestos handling and working at height and temporary works.
- Minimal disruption to occupants through strategic planning and phased execution.
- Enhanced building energy efficiency, functionality, and occupant comfort through the installation of modern systems and materials.



Accreditations & Certifications

Our accreditations give Antac's customers confidence in its health and safety procedures and methods of operation which have been vetted against strict criteria.

Antac have received the following certifications & accreditations:

